



NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*

Monitoring Requirements Not Met for Ingram Water Supply TX1330011

Ingram Water Supply TX1330011, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though this is not an emergency, as our customers, you have the right to know what happened and what we are doing (or did) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether our drinking water meets health standards. During the compliance period of January to June 2023, we did not collect all of the required lead and copper samples and therefore, cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminants we did not properly test for during the last year, how often we are supposed to sample, how many samples we are supposed to collect, how many samples we collected, when samples should have been collected, and the date on which the follow-up samples will be collected.

Contaminant	Required sampling frequency	Number of samples collected	When samples should have been collected	When samples will be collected
PBCU M/R	40	40	January to June 2023	January to June 2023

What is being done?

Four of the forty samples collected were not reported to the State (TCEQ) by the compliance time frame for the compliance period of JANUARY – JUNE 2023. We have reviewed the protocols for sampling and reporting with our staff and the lab to ensure that all samples are collected and reported within the compliance periods. None of the samples collected resulted in the exceedance of the 90th percentile for the Lead Copper Rule.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Joaquin Montes, Drinking Water Compliance at 512-990-4400 ext. 56109.

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***This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.**