### **CITY OF INGRAM**

# Wastewater Collections Division

230 Highway 39 Ingram, Texas 78025

Phone: (830) 367-5115 Fax: (830) 367-3175

Office Hours: Monday – Friday 8:00 a.m. – 5:00 p.m.

## **Sewer Rates**

Residential: \$37.00 per month

Commercial: \$40.00 per month for the first 4,000 gallons

\$5.50 per 1,000 gallons over the initial 4,000 gallons in any month

**Deposits** 

Residential Accounts: \$75.00 each, for 2 or fewer units

Commercial and \$150.00 for the first two (2) units connected, plus an

Multi Residence Accounts additional \$50.00 for each additional unit.

(3 or more units): Examples: 3 units = \$200.00 (\$150.00 + \$50.00)

4 units = \$250.00 (\$150.00 + \$100.00)

Deposits refunded after 12 continuous months without any past due payments.

*Credit Reference Letter:* A credit reference letter may be accepted in lieu of a deposit from another public utility showing prompt payment of that utility's invoices for the preceding 12 months.

#### **Fees**

New Account Fee: \$25.00 for each account, regardless of length of service history

Returned Check Fee: \$30.00. If there have been two returned checks or other disallowed

items for an account during the preceding twelve (12) months, only cash, money orders, or a credit card will be accepted in payment of

the invoice.

<u>Disconnect/Reconnect Fee</u>: \$45.00 for reconnection during regular business hours

\$70.00 for reconnection outside of regular business hours

Accounts having been disconnected for failure to pay will be deemed to have abandoned any credit reference letter, and will be required to pay a full deposit prior to reconnection.

#### **Term**

Bills are due and payable upon receipt. Any user or customer of the system who does not pay the amount due within 15 days of the date of the bill shall be charged a penalty in the amount of ten percent (10%) of the current amount of such bill.

If the customer does not pay any bill plus late charges and any other accumulated fees and/or charges due and payable before the 26<sup>th</sup> day after the date of the bill, service will be disconnected. Service may be restored after payment in full of all amounts due, plus a new reconnection fee. All required payments must be made prior to reconnection of the wastewater service.