CITY OF INGRAM
Wastewater Collections Division
230 Hwy 39
PHONE 830-367-5115 **Ingram, TX 78025** **FAX 830-367-3175**
Office Hours: Monday – Friday 8:00 a.m. – 5:00 p.m.

SEWER RATES

Residential:	$37.00 per month
Commercial:	$40.00 per month for the first 4,000 gallons $ 5.50 per 1,000 gallons over the initial 4,000 gallons in any month

DEPOSITS

Residential Accounts:	$75.00 each, for two (2) or fewer units
Commercial and Multi Residential Accounts (3 or more units);	$150.00 for the first two (2) units connected, plus an additional $50.00 for each additional unit. Examples: 3 units= $200.00 ($150.00 + $50.00) 4 units= $250.00 ($150.00 + $100.00)

Deposits refunded after 12 continuous months without any past due payments.

Credit Reference Letter: A credit reference letter may be accepted in lieu of a deposit from another public utility showing prompt payment of the utility's invoices foe the preceding 12 months.

FEES

New Account Fee:	$25.00 for each account, regardless of length of service history
Returned Check Fee:	$30.00 If there have been two (2) returned checks or other disallowed items for an account during the preceding twelve (12) months, only cash, money order or a credit card will be accepted in payment of the invoice.
Disconnected/Reconnect Fee:	$75.00 for reconnection during regular business hours $100.00 for reconnection outside of regular business hours

Accounts having been disconnected for failure to pay will be deemed to have abandoned any credit reference letter and will be required to pay a full deposit prior to reconnection.

TERMS

Bills are due and payable upon receipt. Any user or customer of the system who does not pay the amount due within 15 days of the date of the bill shall be charged a penalty in the amount of ten percent (10%) of the current amount of such bill.

If the customer does not pay any bill plus late charges and any other accumulated fees and/or charges due and payable before the 26th day after the date of the bill, service will be disconnected. Service may be restored after payment in full of all amounts due, plus a new reconnection fee. All required payments must be made prior to reconnection of the wastewater service.